



Fremont Department of Utilities
 400 East Military Avenue
 Fremont, NE 68025

Budget Billing Information

April is the month for all things related to Budget Billing. Budget Billing, sometimes known as Level Pay, allows our customers to pay the same amount each month for their utilities. The total of your past 12 utility bills are divided by 11 and that amount becomes your monthly budget amount beginning in May.

Then, in April of the following year, customers and the utility settle-up. If your budget amount exceeds what you consume in utilities, the credit is applied to your April utility statement. If your budget amount is less than what you consume in utilities, then a payment is due in April. A running balance is reflected on your monthly utility statement so there are no surprises at settle-up time. If your budget amount isn't keeping up, additional payments are accepted with no penalty.

Budget billing can help you avoid the large fluctuations in your utility bills that result from seasonal heating and cooling. To be eligible for budget billing, the following criteria must be met:

1. You have received at least 12 monthly utility bills at your current address; and,
2. Your account is paid in full by the due date of your April bill.

There are three easy ways to sign up.

1. Return this form to the Customer Service Department located at 400 East Military Avenue either through the mail, in person, or in the drop box located in our drive-thru; or,
2. Call us at 402-727-2600, Monday-Friday, 8:00 a.m. to 4:30 p.m.; or,
3. Email us your name, account number, address, phone number and your request to be added to budget billing at utilitycustserv@fremontne.gov.

If you are already on budget billing and wish to remain, there is no need to take any action.

Budget Billing Sign-Up Form

I understand that by returning this completed form:

- I am agreeing to sign-up for Budget Billing beginning in May.
- I can request to be removed from budget billing at any time.
- I am required to make the budget payment on a monthly basis, even with a credit balance. If budget payment is not made, I may be removed from budget billing.
- I understand I must pay my April bill by the due date or I won't be eligible to sign up.
- Credit balances will be applied towards my account in April and every month afterwards until all credit has been applied to my utility account.

Name: _____ Account Number: _____
 Address: _____ Phone Number: _____
 Signature: _____ Date: _____

*Department of Utilities use only: Account # _____ Billing Cycle _____
 Budget Billing Amount \$ _____ DU Representative _____ Input Date _____*