



Customer Service Fees

Service Fee

Applicable to every application, move, transfer, and agreement change. \$35

Deposit

Residential (minimum) \$200
 Commercial (minimum) \$500

Late Payment Fee

Applicable to all accounts for amounts not paid by 4:30 p.m. on the due date.

Residential Varies by service
 Commercial Varies by service

Disconnect Fee for Nonpayment

Reconnection is at no additional charge if reconnected during business hours.

Basic Disconnection \$60
 Line Crew Disconnection \$210

After-Hours Reconnect Fee for Nonpayment

Applicable when service is reconnected outside of normal business hours on accounts that were disconnected due to delinquency.

Basic After-Hours Reconnect \$200
 Line Crew After-Hours Reconnect \$400

Returned Payment Fee

Applicable to accounts when a payment is returned to FDU. \$30

Inaccessible Meter Fee

Applicable when an attempt by FDU to read, service or access a meter is unsuccessful. \$60

Temporary Service Fee

Applicable when temporary service and meter are required.

Overhead Service \$400
 Underground Service \$200

Meter Tampering Fee

Applicable each time FDU discovers a tampered, bypassed, or otherwise misused meter. \$250